



Australian Government

Australian Skills Quality Authority

REPORT

Audit report: BARS Training Australia Pty Ltd as trustee for The Oliver Family Trust

RTO number:	32061
CRICOS number:	N/A
Date/s of audit:	05 Jun 2019 - 05 Jun 2019
Date report created:	12 April 2019

Organisation details

Organisation's legal name:	BARS Training Australia Pty Ltd as trustee for The Oliver Family Trust
Trading name/s:	BARS Training Australia
RTO number:	32061
CRICOS number:	N/A

Audit team

Lead auditor:	Shane Wright
Assistant/s:	N/A

Audit details

Application number/s:	ADDVET0030892
Audit number/s:	AUDREC0009412
Audit reason/s:	Application - Change
Address of site/s visited:	Lot 12 Preston Road Groomsville QLD 4352 Australia
Date/s of audit:	05 Jun 2019 - 05 Jun 2019
Organisation's contact for audit:	Garry Kevin Oliver Managing Director garry@barstraining.com.au 0755290834

Original finding at time of audit

Audit finding: Compliant

Report completed by: Shane Wright

Practice	Standards for RTOs	Finding
Marketing/Recruitment Practices	4.1	Compliant
Enrolment	5.1, 5.2, 5.3, 7.3	Compliant
Support and Progression	1.7	Compliant
Training and Assessment	1.1, 1.2, 1.3, 1.8, 1.13, 1.14, 1.15, 1.16	Compliant
Completion	3.1	Compliant

*Indicates a non-compliant clause

Background

Summary of organisation and management structure:

- The organisation attained initial registration as an RTO on 18th November 2009. The owners are actively involved in the day to day operations of the RTO, Mr Garry Kevin Oliver is the nominated CEO and is supported by his wife and business partner Mrs Amanda Oliver whom is also a director of the organisation. The two directors are supported by an administration officer and a team of contracted trainers and assessors.
- The organisation has identified the need to offer niche security programs and focus on offering individual units of competency due to the licencing requirements of the security sector, which forms a key client base for the organisation.

Scope of registration:

- The organisation's scope of registration consists of qualifications ranging from AQF level 2 to 3 from the CPP07 & CPP training packages and explicit units from the SIT and HLT training packages.

Suburb and state of all delivery locations:

- Delivery is conducted throughout Queensland – Brisbane, Gold Coast, Cairns and at time rural Qld when asked.

Third party usage:

- **Nil** - Sourced from ASQAnet/provider profile

Core clients/target groups:

- Corporate clients from the security sector
- People wishing to enter the security industry i.e.
 - Ex Police Officers
 - Ex Armed forces personnel
 - New persons wishing to enter the security industry.

Training Revenue (Qld C3G Funded and Fee for Service):

- Both are available, but mainly fee for service for Cert II and Funding for Cert III (Cert 3 Guarantee) and Boost

Total number of current enrolments in the organisation as at audit date:

- Pre-audit information request can source this information

In preparing the audit report, consideration has been given and reference made, where relevant, to:

- Information provided by students as part of a student survey or interview.
- Information provided directly by BARS Training Australia Pty Ltd as trustee for The Oliver Family Trust to ASQA.
- Existing information and records held by ASQA concerning BARS Training Australia Pty Ltd as trustee for The Oliver Family Trust.
- Information provided to ASQA's auditors and documentation reviewed during the site audit of BARS Training Australia Pty Ltd as trustee for The Oliver Family Trust conducted on 05/06/2019.
- Other publicly available information - including but not limited to, information published on the organisations and third-party websites.

Audit Sample

Training Products	Mode/s of delivery/assessment*	Current enrolments
<i>CPP20212 Certificate II in Security Operations</i>	Blended delivery (F2f + Self-paced)	12
<i>CPP30411 Certificate III in Security Operations</i>	Blended delivery (F2f + Self-paced)	0
<i>HLTAID003 Provide first aid</i>	Blended delivery (F2f + Self-paced)	0
<i>CPP20218 Certificate II in Security Operations</i>	Blended delivery (F2f + Self-paced)	0

*Apprenticeship, Traineeship, Face to face, Distance, Online, Workplace, Mixed, Other (specify)

Interviewees

Name	Position	Training products
Garry Oliver	CEO	All
Amanda Oliver	Director	RTO Administration

About this Report

This report details findings against the *Standards for Registered Training Organisations (RTOs) 2015* (Standards for RTOs). If non-compliance has been identified, this report describes evidence of the non-compliance.

Where non-compliance has been identified, the Registered Training Organisation is accountable for identifying and correcting non-compliant practices and behaviours, particularly those that have had a negative impact on learners.

Correcting a non-compliance may require:

- correcting a process or system that has led to the non-compliance, and implementing a revised process or system
- identifying the impact on learners and carrying out remedial action for current and past learners